



8:30	Check-in, coffee, snacks, nametags, etc.	Ark Dining Rm
9:00	Crisis Management Workshop begins. Welcome and Introductions. Brainstorming topics for themed lunch tables.	Ark Dining Rm
9:15-10:45	<p><b>Session 1 Workshops</b></p> <p><b>A. Not On Our Watch - Creating a Staff Culture of Risk Awareness and Management ~ Linetta Ballew</b> Crisis Management begins with administrative staff preparing plans and policies. Then comes the crucial task of creating a staff culture through training and supervision of risk awareness and management. Learn some tips and techniques that have been effective at Brethren Woods to add to your training toolbox. Linetta will share and demonstrate available resources to help train your staff to be aware of risk and take risk management seriously, with a particular emphasis on pool and waterfront areas. (This session includes a discussion of a drowning and the option of watching a video of the drowning of Yoni Gottesman that took place at Cathedral Oaks Athletic Club in 2005.)</p> <p><b>B. "Last Summer at Camp..." ~ Maggie McDonald, The Redwoods Group</b> The summer of 2019 is in the books! A lot happened – mostly quality camp experiences! Unfortunately, there are always a few stories of incidents and accidents that occur at camps each summer. This session will review some of the trends we saw at camp in 2019 and discuss lessons learned and strategies for prevention moving forward. The world of risk management is ever changing and evolving – let's talk about what's happening and how we are mitigating risk.</p>	Ark Conf. Rm  Ark Dining Rm
10:45	Snacks & drinks in the Ark Dining Room	
11:00-12:30	<p><b>Session 2 Workshops</b></p> <p><b>A. Medication at Camp: Exploring New Best Practices ~ Beth Wright</b> How do we "control" controlled substances? Incidents during the last two summers have led Camp Alkulana to rethink and rewrite some of our policies and practices regarding how we control, store, and dispense medications at camp. Join us as we consider how to implement the best practices for your setting in order to protect your staff, campers, and camp.</p> <p><b>B. Lost Camper... or Not? ~ Anna Muller</b> If one of your campers went missing, would you be prepared? How would your counselors react? When do you call the child's parents? Is your local EMS team prepared? We all have written procedures and practice drills for this situation, but what if it really happens? Will your theories work? I will share with you what we learned when a camper actually went missing; lessons learned through our experience and resources to improve you camp's search process.</p> <p><b>C. Help! My Facility is SICK! ~ Jean Holt</b> It's the middle of summer, and your camp program is running well... UNTIL... One morning you arrive to find no electricity and all the campers gathered in the parking lot. What do you do? We will review facility emergencies and the importance of planning.</p>	Ark Conf. Rm  Ark Dining Rm  Retreat Center
12:30	LUNCH and themed tables.	Ark
1:00-2:30	<p><b>Summer Emergency Roundtable Discussions</b> Challenging Camper Behavior; Follow-up with The Redwoods Group; Staff Mental Health; and other topics TBD.</p>	TBD
2:45-4:15	<p><b>Session 3 Workshop: Does your emergency plan cover all the bases, and are you and your staff trained to implement it? ~ Elizabeth Shreckhise &amp; Bonnie Dawson</b> Have you spent time developing a plan of action for all possible emergencies or crises at your camp or facility? Does your staff have access to and training for these plans? Bonnie and Elizabeth (Camp Alleghany) will discuss how they created their emergency procedures, including the steps they took, their decision-making processes, and the reasons behind their specific procedures and plans of action. They will also share how they train their staff in implementation, as well as some tips and tricks they have learned along the way. No emergency plan is perfect, and Alleghany's document is fluid and under constant review (everything can always be improved!), so come join the conversation about where to start, and how to continue to improve your emergency plans.</p>	Ark Dining Rm
4:20	Drawings and Evaluations – End of "Crisis Management Workshop" and coffee to go!	Ark Dining Rm
4:30	Optional: Walking Site tour of Camp Bethel. Meet in the paved Ark Parking Lot at 4:30. Approximately 35 minutes.	

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Share YOUR lessons learned from crises or emergencies in 2020! Contact Maile Armstrong to be a presenter in 2020.

## PRESENTERS

**Maile Armstrong** of [Armstrong Unlimited](#) is a former camp director for Girl Scout Camp Potomac Woods, Campfire Camp Mawavi, and Camp Virginia Jaycee. Maile has also directed a day care center and managed a Christian Education program. She holds a Bachelor's degree from Old Dominion University and is a Certified Camp Director from the American Camp Association. She is also a Visitor, a Standards Instructor & Instructor-Trainer and served as Standards Chair for more than 20 years for ACA-Virginias. Maile's business, [Armstrong Unlimited](#), teaches First Aid and CPR, provides staff training and development workshops, sells Automated External Defibrillators, and advises camps and facilities on safety issues, training staff, and supervising risk management. [mailearmstrong@verizon.net](mailto:mailearmstrong@verizon.net)

**Linetta Ballew** has served as a camping and outdoor ministry professional in both VA and PA since 2003. Currently, she is the Assistant Director at Brethren Woods Camp & Retreat Center (Keezletown, VA), where she lives with her husband and three children. She is an ordained minister in the Church of the Brethren, has been a lifeguard for 23 years, and serves as an ACA Accreditation Visitor. Linetta enjoys reading, crafts, tea, storytelling, traveling (especially to National Parks!), and all kinds of outdoor recreation. [program@brethrenwoods.org](mailto:program@brethrenwoods.org)

**Bonnie Dawson** is the Head of Special Events at Camp Alleghany, managing Alleghany's special ceremonies such as end-of-session campfires and awards ceremonies. She also handles risk management and emergency procedures, and leads a non-denominational service on Sundays. She devotes much of her free time to professional development in the area of summer camp risk management. Bonnie, a retired science teacher, lives in Staunton, Virginia with her husband Sam, and is the proud grandmother of six grandchildren. [ghanylady@gmail.com](mailto:ghanylady@gmail.com)

**Jean Holt** is an assistant director of Recreation & Wellness at Old Dominion University and director of the ODU Big Blue Summer Camp. She serves as an ACA Standards Instructor, Accreditation Visitor, and is a member of the ACA Virginias Local Council of Leaders. [jholt@odu.edu](mailto:jholt@odu.edu)

**Barry LeNoir** has worked in camping and education for 34 years. He is the Director at Camp Bethel in Fincastle, VA (2002-present), and previously: Teacher and 3-sport Coach in Roanoke County Schools; and Summer Camp Staff at Camp Alta Mons, YMCA Camp St. Croix, and Camp Occohannock on the Bay. Barry served on ACA VA's Local Council of Leaders from 2005-2017, and he is an ACA Visitor. Barry and his family live at Camp Bethel. [Barry@CampBethelVirginia.org](mailto:Barry@CampBethelVirginia.org)

**Maggie McDonald** is a Risk Consultant with [The Redwoods Group](#) living in Raleigh, NC. Maggie grew up in Boston, MA where she spent almost every summer attending or working at camp with her two brothers. Her love for camp, youth development, and competitive swimming lead her to Springfield College where she swam competitively and received a Bachelor's Degree in Psychology and Youth Development. Throughout her time working in youth-serving organizations she held various roles overseeing aquatics, youth, family and teen programming. Today, she draws on those experiences to provide practical and data-driven safety consulting to youth-serving organizations across the country. [mmcdonald@redwoodsgroup.com](mailto:mmcdonald@redwoodsgroup.com)

**Anna Muller** is the Operations Director at Westview on the James Camp and Retreat Center. She has worked in camping and outdoor programming for over 15 years and earned her M.S. in Outdoor Education in 2014. She is a member of Goochland County Volunteer Fire and Rescue, Piedmont Search and Rescue, and Blue Ridge Mountain Rescue Team. [anna@westviewonthejames.org](mailto:anna@westviewonthejames.org)

**Elizabeth Shreckhise** is the Director of Camp Alleghany for Girls, an almost-century old overnight camp in West Virginia. She spent ten summers as an Alleghany camper beginning at age seven, and progressed from camper, to counselor, to Head Counselor, and Assistant Director before her current role. Elizabeth communicates with parents and oversees all camp activities, program planning, staffing, and professional development. During the off-season, she oversees marketing, hiring, communications, program planning, strategy, and more. As a third-generation director, it's her mission to bring 'Ghany into the 21<sup>st</sup> century while preserving its rich history and traditions. Elizabeth has an M.A. in Education and Human Development from George Washington University and was formerly a school counselor. She lives in Staunton, Virginia with her husband Matt and three sons, Mason, Ellis, and Noah. [elizabeth@campalleghany.com](mailto:elizabeth@campalleghany.com)

**Beth Wright** has served as the director of Camp Alkulana since 2009. Beth grew up in Florida and has a professional background in social work. She met her husband, Art, at Camp Alkulana when they were both counselors. They have two sons, Julian and Adrian. [campalkulana@gmail.com](mailto:campalkulana@gmail.com)

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